



*Compassion, Commitment, Recovery*

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**Welcome to ActiveCare Physical Therapy**

Dear Patient;

I would like to take the time to personally thank you for choosing us as your healthcare provider. I hope we can help you in your journey towards improved health.

We strive to provide our patients with the utmost professionalism and excellence of service. Our commitment to your well being and gain of your physical abilities is something we at ActiveCare Physical Therapy take very seriously.

Please check in with the front desk at each visit to sign in, pay any copayments or outstanding balances, schedule appointments and confirm your account is up to date. The time we set aside for you and your therapist is valuable, we request all cancellations or reschedules be made with a **24 hour notice**. We understand under certain circumstances appointments have to be cancelled last minute, however, if there is a pattern of missed appointments there will be a **\$50 cancellation fee** charge.

My foremost goal is patient satisfaction. Enclosed you will find a copy of our "Patient Satisfaction Survey." I would greatly appreciate it if after your 4<sup>th</sup> visit you would please take a moment to fill it out and return it to me. This is the best way I know to find out what my office and I are doing right, and what skills we need to improve on. You do not need to put your name on it, so you can feel free to be honest. Thanks!

Feel free to ask me any questions regarding your treatment or progress, and let me know if there is a better way we can assist you.

Sincerely,

Rik Couwenberg  
Owner/ Managing Director

Patient Signature: \_\_\_\_\_ Date: \_\_\_\_\_

Witness: \_\_\_\_\_ Date: \_\_\_\_\_

# ActiveCare

## Patient Information Form

### Patient Information

Last Name \_\_\_\_\_ First Name \_\_\_\_\_ MI \_\_\_\_\_ SSN \_\_\_\_\_  
Address \_\_\_\_\_  
Address2 \_\_\_\_\_ City \_\_\_\_\_ State \_\_\_\_\_ Zip \_\_\_\_\_  
Home Phone \_\_\_\_\_ Work Phone \_\_\_\_\_ Cell Phone \_\_\_\_\_  
Date of Birth \_\_\_\_\_ Gender \_\_\_\_\_ Marital Status \_\_\_\_\_ Email \_\_\_\_\_

### Emergency Contact

Last Name \_\_\_\_\_ Relationship \_\_\_\_\_  
First Name \_\_\_\_\_ Phone \_\_\_\_\_

### Employer

Name \_\_\_\_\_ Phone \_\_\_\_\_  
Address \_\_\_\_\_  
Address2 \_\_\_\_\_ City \_\_\_\_\_ State \_\_\_\_\_ Zip \_\_\_\_\_

### Problem

Problem Description \_\_\_\_\_ Date of Injury \_\_\_\_\_ Last Physician Visit \_\_\_\_ / \_\_\_\_ / \_\_\_\_  
Referred By \_\_\_\_\_  
Latest Referral Information \_\_\_\_\_ Motor Vehicle Accident \_\_\_\_\_  
Latest Plan of Care \_\_\_\_\_ That occurred in: \_\_\_\_\_  
Notes: \_\_\_\_\_

### Primary Insurance

Insurance _____	Deductible _____	Subscriber Name _____
ID _____	Max Benefit _____	Relationship _____
Group # _____	CoPay _____	Date of Birth _____
	Coinsurance _____	

### Secondary Insurance

Insurance _____	Deductible _____	Subscriber Name _____
ID _____	Max Benefit _____	Relationship _____
Group # _____	CoPay _____	Date of Birth _____
	Coinsurance _____	

### Tertiary Insurance

Insurance _____	Deductible _____	Subscriber Name _____
ID _____	Max Benefit _____	Relationship _____
Group # _____	CoPay _____	Date of Birth _____
	Coinsurance _____	

I authorize release of information requested by my insurance plan for payment.  
I understand that I am financially responsible for any balance due.  
I agree to comply with the terms and conditions as outlined on the Patient Registration form.

I hereby acknowledge that I have received a copy of the Notice of Privacy Practices.

(You have the right to refuse to sign this acknowledgement if you so choose.)

Signature: \_\_\_\_\_ Date: \_\_\_\_\_



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## Medical History Form

Patient Name: \_\_\_\_\_

Date: \_\_\_\_\_

Please complete this form to the best of your knowledge, Do you have/Have had:

- |                                     |     |    |
|-------------------------------------|-----|----|
| 1. High Blood Pressure              | yes | no |
| 2. Chest Pains/Angina/ Heart Attack | yes | no |
| 3. High Cholesterol                 | yes | no |
| 4. Pacemaker                        | yes | no |
| 5. Shortness of Breath              | yes | no |
| 6. History of smoking               | yes | no |
| 7. Lung Problems                    | yes | no |
| 8. Emphysema/Asthma                 | yes | no |
| 9. Bleeding/Bruising                | yes | no |
| 10. Anemia                          | yes | no |
| 11. Diabetes                        | yes | no |
| 12. Hypoglycemia                    | yes | no |
| 13. Lightheadedness                 | yes | no |
| 14. Blood Disorders                 | yes | no |
| 15. Concussion                      | yes | no |
| 16. Fainting Disorders              | yes | no |
| 17. Anxiety/Panic Attack            | yes | no |
| 18. Arthritis/Joint Pain            | yes | no |
| 19. Artificial Joints               | yes | no |
| 20. Kidney Disease/ Stone           | yes | no |
| 21. Hepatitis                       | yes | no |
| 22. Spinal Cord Injury              | yes | no |
| 23. Traumatic Brain Injury          | yes | no |
| 24. Fractures                       | yes | no |

- |                                     |     |    |
|-------------------------------------|-----|----|
| 25. Thyroid Problem                 | yes | no |
| 26. Polio/Muscle Disease            | yes | no |
| 27. Seizures                        | yes | no |
| 28. Chronic/Migraine Headaches      | yes | no |
| 29. TMJ Disorders                   | yes | no |
| 30. Chills/Fevers Sweats            | yes | no |
| 31. Swelling of Extremities         | yes | no |
| 32. Sleep Disorder                  | yes | no |
| 33. Depression                      | yes | no |
| 34. Fibromyalgia                    | yes | no |
| 35. Chronic Fatigue Syndrome        | yes | no |
| 36. Lyme's Disease                  | yes | no |
| 37. Cancer/Tumors/Growths           | yes | no |
| 38. Are you Pregnant?               | yes | no |
| 39. Gynecological Disorders         | yes | no |
| 40. Bladder Incontinence            | yes | no |
| 41. Bowel Incontinence              | yes | no |
| 42. Diarrhea/Nausea/Vomiting        | yes | no |
| 43. Unexplained Weight              |     |    |
| Loss >10 lbs./last30days            | yes | no |
| 44. UNDER 18 ONLY:                  |     |    |
| Immunizations Current               | yes | no |
| 45. Recent falls in the last 6 mths | yes | no |

46. Rate your Pain 0-10

(None) 0	1	2	3	4	5	6	7	8	9	10	(Unbearable)

Current Medications and dosage: \_\_\_\_\_

Allergies:

- To Medications: \_\_\_\_\_
- To Other Substances: \_\_\_\_\_

Surgery (s) Include Dates: \_\_\_\_\_

Patient Signature \_\_\_\_\_

Date: \_\_\_\_\_

Relationship if other than patient/Parent/ Guardian if Minor \_\_\_\_\_

Name: \_\_\_\_\_

**Motor Vehicle Accident Injuries**

If you are receiving care for injuries from a Motor Vehicle Accident, what state did the accident occur in?

\_\_\_\_\_

**Patient or Guardian Agreement:**

- ☐ I authorize release of information requested by my insurance plan for payment.
- ☐ I understand that I am responsible for any balance due.
- ☐ I agree to comply with the terms and conditions as outlined in the Patient Registration form.

Signature of Patient or Guardian: \_\_\_\_\_ Date \_\_\_\_ / \_\_\_\_ / \_\_\_\_

**Notice of Privacy Practices:**

- ☐ I hereby acknowledge that I have have been offered a copy of the Notice of Privacy Practices. (You have the right to refuse to sign this acknowledgement if you so choose.)

Signature of Patient or Guardian: \_\_\_\_\_ Date \_\_\_\_ / \_\_\_\_ / \_\_\_\_

**Notice of Collection Policy:**

- ☐ I understand that I am financially responsible for all charges whether or not they are paid by insurance. If my delinquent account is sent to a collection agency I agree to the additional of a collection fee of \$50 or 25% of the balance owed, whichever is greater. ActiveCare does not accept responsibility for collecting on or negotiating the settlement of any legally disputed claims.

Signature of Patient or Guardian: \_\_\_\_\_ Date \_\_\_\_ / \_\_\_\_ / \_\_\_\_



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Dear Patients;

In addition to providing your care with highly qualified, licensed physical therapist, we are also a teaching clinic. There may be times when one of the doctoral interns may be providing the treatment under direct or indirect supervision of our physical therapist (s). The therapist will always be in the clinic in case a situation arises. This allows our current licensed therapists to keep up to date with the latest research and treatment protocols, and provides our expertise to future generations of physical therapists.

We appreciate your assistance in promoting the growth of physical therapy services provided at our facility. In order to offer you the highest quality of care: please sign below to acknowledge that you are aware of this policy letter.

If this is a concern or you wish not to be treated by an intern, please let your therapist know beforehand. Your satisfaction with our physical therapy services is our first priority.

Signature: \_\_\_\_\_ Date: \_\_\_\_\_

# Activecare Physical Therapy

## Notice of Privacy Practices

**THIS NOTICE DESCRIBES HOW MEDICAL INFORMATION ABOUT YOU MAY BE USED, DISCLOSED AND, HOW YOU CAN GET ACCESS TO THIS INFORMATION. PLEASE REVIEW IT CAREFULLY.**

### Use and Disclosures

**Treatment-** Your health information may be used by staff members or disclosed to other health care professionals for the purpose of evaluating your health, diagnosing medical conditions, and providing treatment. For example, physical therapy evaluations and reports will be available in your medical record to all health professionals who may provide treatment or who may be consulted by staff members.

**Payment-** Your health information may be used to seek payment from your health plan, from other sources of coverage such as an automobile insurer, or from credit card companies that you may use to pay for services. For example, your health plan may request and receive information on dates of service, the services provided, and the medical condition being treated.

**Health Care Operation-** Your health information may be used as necessary to support the day-to-day activities and management of Activecare Physical Therapy. For example information on the services you received may be used to support budgeting and financial reporting and activities to evaluate and promoted quality.

**Law Enforcement-** Your health information may be disclosed to public health agencies as required by law. For example, we are required to report certain communicable diseases to state's public health departments.

**Public Health Reporting-** Your health information may be disclosed to public health agencies as required by law. For example, we are required to report certain communicable diseases to state's public health department.

Other uses and disclosures require your authorization. Disclosure of your health information or its use for any purpose other than those listed above requires your specific written authorization. If you change your mind after authorization a use or disclosure of your information, you may submit a written revocation of the authorization. However, your decision to revoke the authorization will not affect or undo any use or disclosure of information that occurred before you noticed us of your decision to revoke your authorization.

### Individual Rights

You have certain rights under the federal privacy standards. These include:

- The right to request restrictions on the use and disclosure of your protected health information
- The right to receive confidential communications concerning your medical condition and treatment
- The right to inspect and copy your protected health information.
- The right to receive an accounting of how and to whom your protected health information has been disclosed.
- The right to receive a printed copy of this notice

### Activecare Physical Therapy LLC Duties

We are required by law to maintain the privacy of your health information and to provide you with this notice of privacy practices.

We are also required to abide by the privacy policies and practices that are outlined in this notice.

### Right to Revise Privacy Practices

As permitted by law, we reserve the right to amend or modify our privacy policies and practices. These changes in our policies and practices may be required by changes in federal and state law and regulations. Upon request, we will provide you with the most recently revised notice on any office visit. The revised policies and practices will be applied to all protected health information we maintain.

### Request to Inspect Protected Health Information

You may generally inspect or copy the protected health information that we maintain. As permitted by federal regulation, a written request is necessary in order to inspect or copy protected health information. You may obtain a request form to access your records by contacting the receptionist or business operations directory. Your request will be reviewed and will generally be approved unless there are legal or medical reasons to deny the request.

### Complaints

If you would like to submit a comment or complaint about our privacy practices, you can do so by sending a letter outlining your concern(s) to:

Activecare Physical Therapy LLC

Att: Office Manager

600 Mt. Pleasant Ave

Suite F

Dover, NJ 07801

Phone: (973) 891-1080

Fax: (973) 891-1081

If you believe that your privacy rights have been violated, you should call the matter to our attention by sending a letter describing the cause of your concern to the same address.

You will not be penalized or otherwise retaliated against for filing a complaint.

Signature: \_\_\_\_\_

Print Name: \_\_\_\_\_

Date: \_\_\_\_\_

Would you like a copy: Yes \_\_\_\_\_ No \_\_\_\_\_